

July 18, 2018

Dear Sir/Madam:

Enclosed please find Addendum No. 1 for SEPTA's RFP No. 18-00093-ARLW – CCT Reservations Call Center.

Addendum No. 1 must be acknowledged by completing the Addendum Acknowledgement Form and submitting the Form with your Technical Proposal.

The pre-proposal meeting of July 24, 2018 at 2:00 P.M. (prevailing Eastern Time) **remains unchanged.**

Following the pre-proposal meeting on July 24, 2018, SEPTA has scheduled a walk-through of the current operating CCT Reservations Call Center. SEPTA will not permit any discussions during the walk-through to minimize disruptions to the active Call Center but questions will be permitted after the walk through.

The due date of, August 21, 2018, by 11:00 A.M. (Prevailing Eastern Time) for the submission of the proposals **remains unchanged.**

Any inquiries regarding this Addendum must be directed to Rebecca L. Ware of the Procurement, Supply Chain, & DBE Department at (215) 580-8325.

Thank you for your interest in the Authority.

Sincerely

Rebecca L. Ware

Rebecca L. Ware
Sr. Contract Administrator
Procurement, Supply Chain, & DBE

July 18, 2018

ADDENDUM NO. 1

ADDENDUM ACKNOWLEDGEMENT SHEET

SEPTA's RFP No. 18-00093-ARLW – CCT Reservations Call Center.

The attached addendum to the Contract Documents is hereby part of the same and is incorporated in full as part of the Project. Proposer shall acknowledge Addendum No. 1 by completing and returning the Addendum Acknowledgement Sheet with the Technical Proposal.

FIRM NAME (typed or printed) _____

AUTHORIZED SIGNATURE _____

TITLE _____

NAME (typed or printed) _____

DATE _____

The due date of, August 21, 2018, by 11:00 A.M. (Prevailing Eastern Time) for the submission of the proposals remains unchanged.

Addendum No. 1 includes:

1. A scheduled walk-through of the active current operating CCT Reservations Call Center will follow the pre-proposal meeting on July 24, 2018.