Total System					
Mask Categories Observed	August	September	October	November	December
a. # of customers wearing masks properly:	87.7%	90.3%	90.6%	87.4%	89.2%
b. # of customers wearing masks improperly:	8.6%	6.8%	6.5%	8.8%	7.8%
c. # of customers not wearing masks:	3.7%	2.9%	3.0%	3.8%	3.0%
TOTAL	100.0%	100%	100%	100%	100%

Surface						Sub/El				
Mask Categories Observed	August	September	October	November	December	August	September	October	November	December
a. # of customers wearing masks properly:	84.9%	88.0%	84.6%	86.4%	91.3%	71.6%	71.2%	77.9%	75.0%	81.4%
b. # of customers wearing masks improperly:	13.3%	9.9%	12.6%	11.8%	7.6%	14.8%	18.2%	11.7%	14.0%	9.3%
c. # of customers not wearing masks:	1.8%	2.1%	2.9%	1.9%	1.0%	13.6%	10.6%	10.5%	11.0%	9.3%
TOTAL	100.0%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%

Regional Rail						RRD Stations				
Mask Categories Observed	August	September	October	November	December	August	September	October	November	December
a. # of customers wearing masks properly:	98.8%	99.0%	99.2%	95.6%	93.9%	88.7%	94.2%	94.9%	92.2%	93.9%
b. # of customers wearing masks improperly:	1.2%	0.9%	0.7%	3.6%	5.6%	8.4%	4.0%	3.9%	6.1%	5.4%
c. # of customers not wearing masks:	0.0%	0.1%	0.1%	0.8%	0.5%	2.9%	1.7%	1.2%	1.7%	0.8%
TOTAL	100.0%	100.0%	100.0%	100.0%	100%	100.0%	100.0%	100.0%	100%	100%