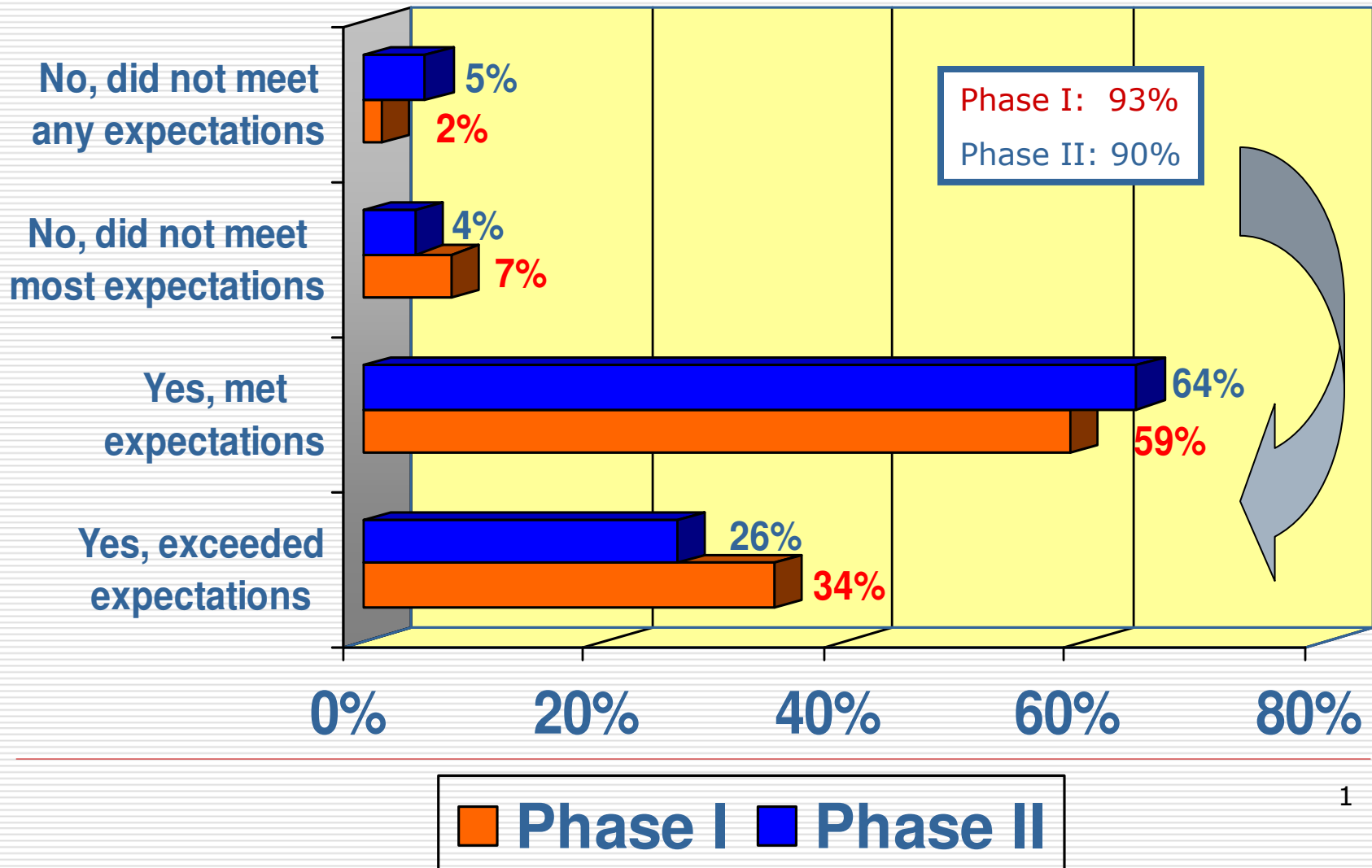


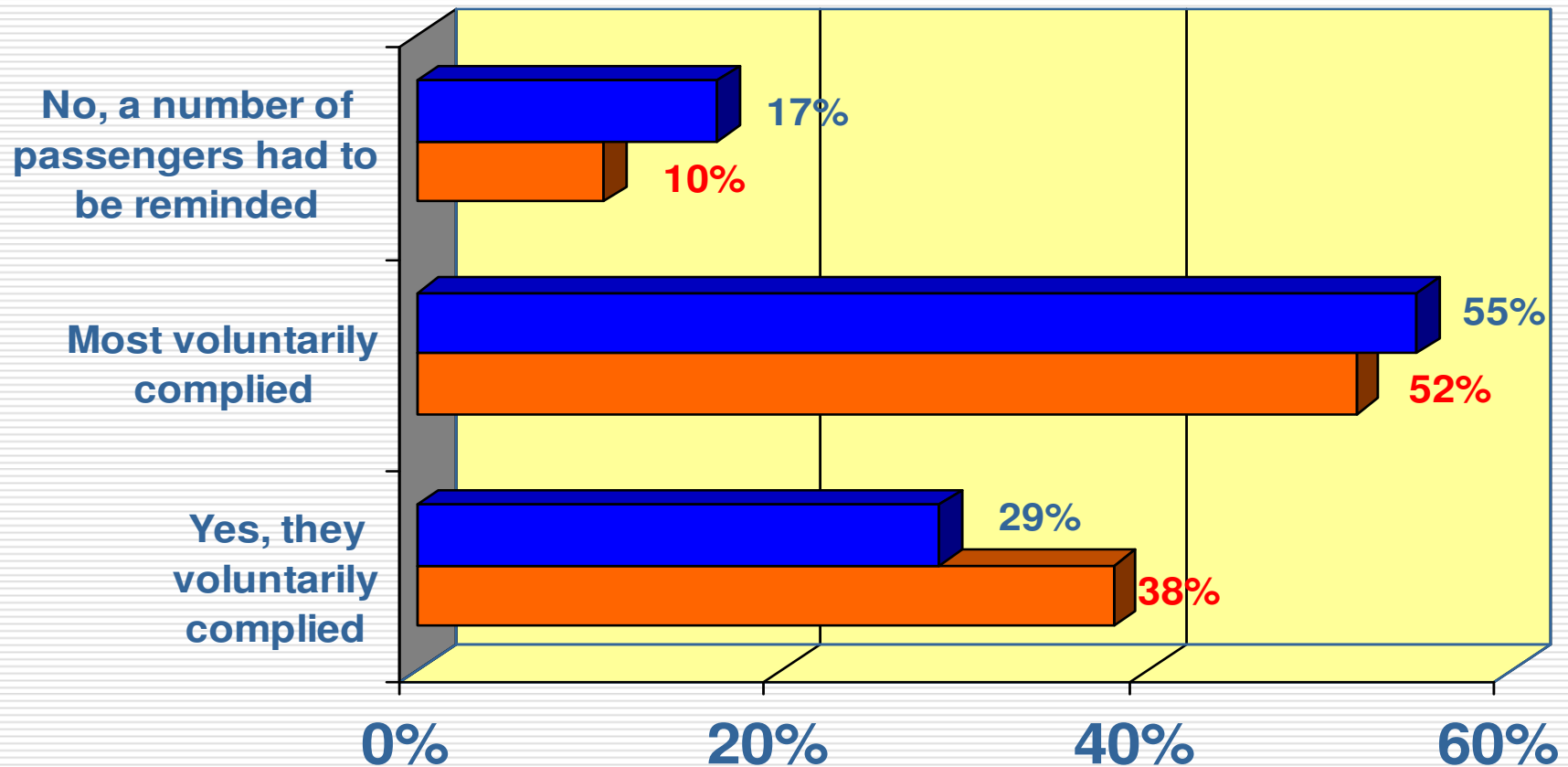
“Develop Partnerships with Customers”

- QuietRide Pilot – ‘Was the QuietRide experience what you anticipated?’



“Develop Partnerships with Customers”

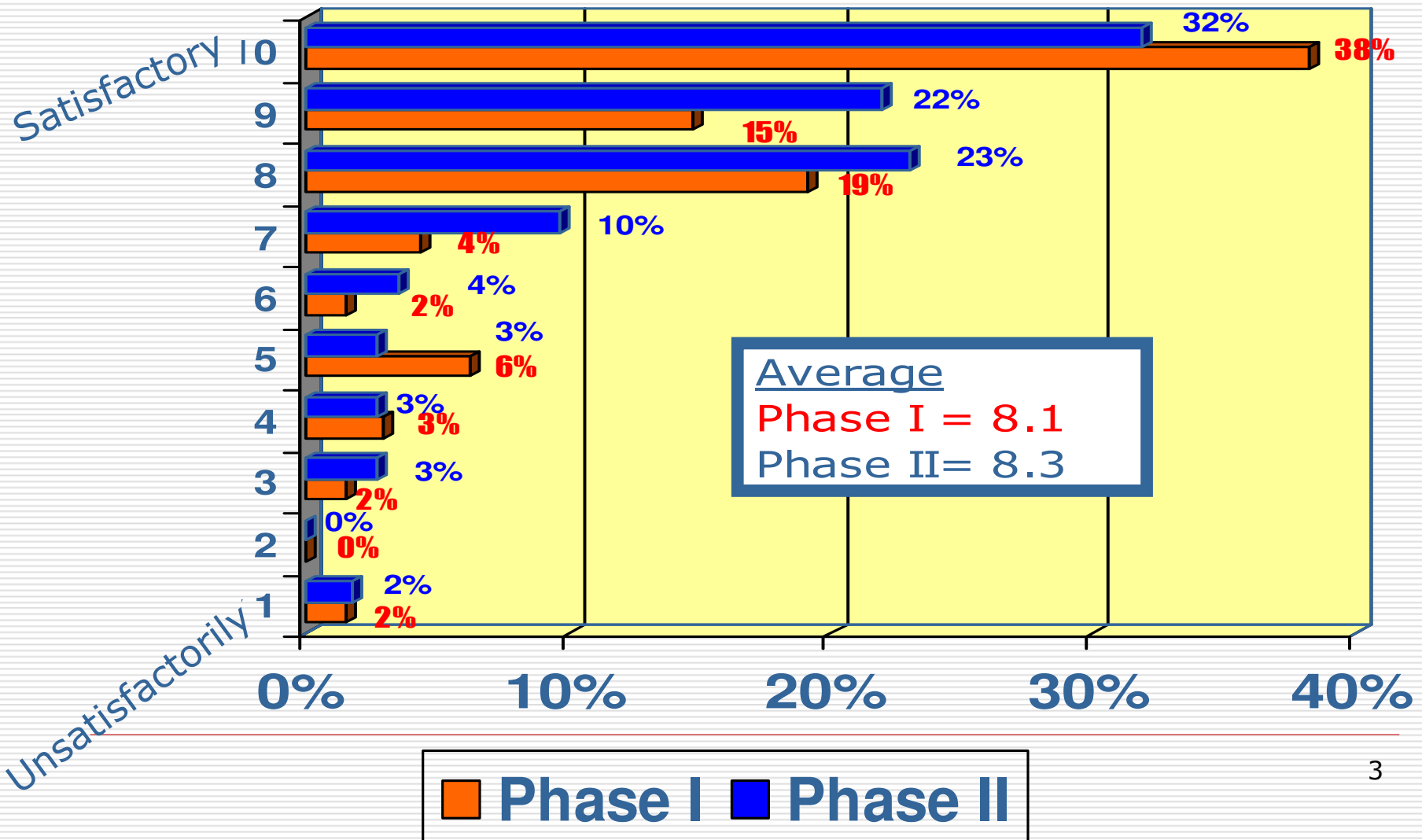
- ❑ QuietRide Pilot – ‘Did other passengers voluntarily abide by the prohibited activities or did they have to be reminded?’



Phase I Phase II

“Develop Partnerships with Customers”

- QuietRide Pilot – ‘On a scale of “1” to “10” with “1” being Unsatisfactory and “10” being Very Satisfactory, how would you rate your QuietRide experience overall?’



“Develop Partnerships with Customers”

- ❑ QuietRide Pilot – ‘Do you think SEPTA should consider extending the QuietRide Car concept to all services where possible?’

