

## Underground Pedestrian Concourse Survey September 23 through November 14, 2011

1. There is a detailed, up to date map of the pedestrian concourse at the base of every stairwell marked with a green Transit Portal sign.

		Response Percent	Response Count
Yes	<input type="text"/>	33.0%	184
No	<input type="text"/>	67.0%	374
		answered question	558
		skipped question	23

2. Did you know that you can walk from 8th & Market Street to 18th & JFK or Broad & Spruce Streets without ever being exposed to the elements?

		Response Percent	Response Count
Yes	<input type="text"/>	62.0%	359
No	<input type="text"/>	38.0%	220
		answered question	579
		skipped question	2

3. Did you know that you can access the Market Frankford Line, Broad Street, Line, Trolleys, and Regional Rail from the concourse?

		Response Percent	Response Count
Yes	<input type="text"/>	94.8%	549
No	<input type="checkbox"/>	5.2%	30
		answered question	579
		skipped question	2

**4. Did you know that you can transfer between PATCO and SEPTA at Walnut Locust station without ever being exposed to the elements?**

		Response Percent	Response Count
Yes	<input type="text"/>	72.0%	417
No	<input type="text"/>	28.0%	162
answered question			579
skipped question			2

**5. Did you know that there is a free transfer to/from the trolleys at the Market Frankford Line 13th Street Station?**

		Response Percent	Response Count
Yes	<input type="text"/>	73.4%	424
No	<input type="text"/>	26.6%	154
answered question			578
skipped question			3

## 6. When was the last time you were in the concourse?

		Response Percent	Response Count
Today	<input type="text"/>	31.2%	181
Yesterday	<input type="text"/>	9.8%	57
Last week	<input type="text"/>	26.6%	154
Last month	<input type="text"/>	17.2%	100
Haven't been down there in a while	<input type="text"/>	14.0%	81
Never	<input type="text"/>	1.2%	7
		<b>answered question</b>	<b>580</b>
		<b>skipped question</b>	<b>1</b>

## 7. Would you say the concourse is easier to navigate than it was two years ago?

		Response Percent	Response Count
Yes	<input type="text"/>	28.8%	166
No	<input type="text"/>	41.6%	240
N/A	<input type="text"/>	29.6%	171
		<b>answered question</b>	<b>577</b>
		<b>skipped question</b>	<b>4</b>

**8. Would you say the concourse is better maintained and brighter than it was two years ago?**

		Response Percent	Response Count
Yes	<input type="text"/>	40.9%	236
No	<input type="text"/>	39.9%	230
N/A	<input type="text"/>	19.2%	111
answered question			577
skipped question			4

**9. Would you say the concourse is cleaner than it was two years ago?**

		Response Percent	Response Count
Yes	<input type="text"/>	34.5%	199
No	<input type="text"/>	47.4%	273
N/A	<input type="text"/>	18.1%	104
answered question			576
skipped question			5

**10. Would you say the concourse is more secure than it was two years ago?**

		Response Percent	Response Count
Yes	<input type="text"/>	24.3%	140
No	<input type="text"/>	53.6%	308
N/A	<input type="text"/>	22.1%	127
answered question			575
skipped question			6