SEPTA Key Tap-to-Exit Expands to Suburban Station

SEPTA Key Rollout on Regional Rail Moves Forward

PHILADELPHIA (February 4, 2020) – The SEPTA Key rollout on Regional Rail is moving forward with the introduction of tap to exit at Suburban Station on Wednesday, Feb. 5. This follows the implementation of the program at Jefferson Station last month.

Starting Wednesday, on weekdays from 6 a.m. to 8 p.m., customers with Key Cards, senior citizen passes and magnetic stripe passes can tap or swipe to exit at designated turnstiles in Suburban Station. Customers who use paper tickets or cash can continue to use turnstiles that are not designated for tap to exit.

The program at Suburban Station will start with a small number of turnstiles designated for tap to exit, and will grow as customers get accustomed to using them. There will be signage directing customers to the tap-to-exit turnstiles, and SEPTA Key Ambassadors will be on-hand to assist customers and answer questions. While customers will not be required to use tap to exit during this phase of the program, SEPTA is encouraging riders to try this option so they can get familiar with the system as the Key implementation moves forward.

When the Key is fully implemented on Regional Rail, tapping in and out will be required at the gated Center City stations. It will also be important for customers to tap in and out at their home stations to open and close their trips. This ensures they are paying the correct fare, consistent with the TrailPass they have purchased, and eventually, for single-ride fares paid for with their Travel Wallet.

SEPTA will continue to implement tap to exit at the remaining Center City Regional Rail stations this winter. This will help customers prepare for the full implementation of SEPTA Key on Regional Rail, including the introduction of Travel Wallet this spring.

For more information about the tap-to-exit program at Suburban Station, please visit http://septa.org/key/updates/tap-to-exit-suburban.html.

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